Tel: 0116 3260950
Email: info@bigbearpromo.co.uk
Web: www.bigbearpromo.co.uk

Purchase: PO045433

To:

Bagco Ltd
Unit 3
Churchill Court
Hortons Way
Westerham
Kent
TN16 1BT
United Kingdom

Deliver To:

Natalia Dovlatova
Platelet Services Ltd
Biocity Nottingham
Pennyfoot Street
Nottingham
NG1 1GF
United Kingdom

Date: 28-10-2026 **Title: Maidstone 5oz Recycled Cotton Shopper ..** **Date Required: 04-11-2026**

Qty	SKU	Description	Price Ea	Total
100	none	Maidstone 5oz Recycled Cotton Shopper Tote Price Includes: Two colour print Colour: Red	£ 2.370	£ 237.000

Sub Total	**£ 237.00**
VAT Total	**£ 47.40**
Total	**£ 284.40**

Tel 0116 326 0950
Email Info@bigbearpromo.co.uk
Web www.bigbearpromo.co.uk

1. Application of Terms

1.1 These Terms and Conditions ("Terms") apply to all quotations and orders placed with Big Bear Promo Ltd ("the Company").
1.2 Together with any written quotation or order confirmation, they form the entire agreement between the Company and the customer ("the Client").
1.3 Any variation to these Terms must be agreed in writing by both parties. By placing an order, the Client accepts these Terms as the basis of the contract.

2. Payment Terms

2.1 We accept payment by debit card, credit card, American Express and cheque.
2.2 Credit accounts (30-day) are available subject to a satisfactory credit check and mutual agreement of terms. Credit limits and payment terms will be confirmed in writing.

3. Quotations and Prices

3.1 All quotations are valid for 30 days from the date of issue unless stated otherwise.
3.2 All prices are exclusive of VAT, which will be charged at the applicable rate.
3.3 Prices shown online or in marketing materials are indicative and subject to confirmation once artwork and specifications are finalised.
3.4 We reserve the right to adjust prices if required by changes in taxation, import duties, or other government-imposed costs beyond our control. Any such change will be discussed with and agreed by the Client before proceeding.

4. Products

4.1 While we make every effort to ensure that product descriptions and specifications are accurate, minor variations may occur.
4.2 We reserve the right to make reasonable changes to product details or design without notice, provided these do not materially affect the quality or performance of the product.

5. Delivery and Lead Times

5.1 We aim to deliver all orders within the estimated time stated at the time of order confirmation.
5.2 Delivery and lead times are provided in good faith but are not guaranteed. We will inform the Client promptly of any expected delay and take all reasonable steps to minimise disruption.
5.3 Express deliveries can sometimes be arranged on request and will usually be subject to additional costs charged at the current commercial rate.
5.4 Lead times commence once the Client has provided written "sign-off" approval of the final artwork and payment has been made, or where credit arrangements are in place.

6. Claims and Inspection

6.1 The Client should inspect all goods upon delivery and notify the Company in writing within seven (7) days of any damage, shortage, or defect.
6.2 Claims for non-delivery must be made within seven (7) days of the agreed delivery date.
6.3 The Company will investigate valid claims promptly and arrange repair, replacement, or refund where appropriate.
6.4 The Company cannot accept responsibility for damage or loss not reported within the specified timeframes.

7. Liability

7.1 The Company's total liability for any loss or damage arising from the contract shall not exceed the total value of the order, except where such limitation is prohibited by law.
7.2 Nothing in these Terms limits or excludes liability for death or personal injury caused by negligence, fraud, or fraudulent misrepresentation, nor does it affect any statutory rights of the Client.

8. Cancellation

8.1 Orders may be cancelled by the Client in writing prior to production.
8.2 Any costs incurred up to the point of cancellation (including design, setup, or materials) will be chargeable.
8.3 Once production has begun, cancellation may not be possible, and the full order value may remain payable.

9. Overdue Payments

9.1 Accounts unpaid 14 days after the due date may be suspended until payment is received.
9.2 Interest may be charged on overdue balances at a rate of 5% above the Barclays Bank PLC base rate until payment is made.
9.3 The Company may recover reasonable legal or collection costs incurred in obtaining payment of overdue accounts.

10. Artwork and Printing

10.1 All artwork must be approved in writing before production begins.
10.2 The Company may make reasonable adjustments to supplied artwork to ensure print quality and will notify the Client of any changes before approval.
10.3 Once approved, the Client accepts responsibility for the accuracy of artwork and text. The Company cannot accept liability for errors identified after artwork approval.

11. Colour Variations

11.1 Due to differences in materials, inks, and printing processes, exact colour matches cannot be guaranteed.
11.2 The Company will endeavour to match colours as closely as possible to the Client's reference or sample.

12. Force Majeure

12.1 The Company will not be liable for any failure or delay in fulfilling its obligations due to circumstances beyond its reasonable control, including (but not limited to) acts of God, strikes, transport disruption, or material shortages.
12.2 In such circumstances, the Company will notify the Client promptly and agree a revised delivery schedule.

13. Customs and Overseas Deliveries

13.1 For international orders, additional customs duties, import taxes, or handling fees may be payable by the recipient.
13.2 While we aim to include all foreseeable charges, some costs are determined by the destination country and may be outside our control.
13.3 The Company will assist in resolving customs or delivery issues wherever reasonably possible.

14. Courier Services

14.1 The Company uses reputable third-party couriers (including UPS, DHL, FedEx and others) for deliveries.
14.2 Once goods are dispatched, delivery times are subject to the courier's terms and conditions.
14.3 The Company will assist in resolving courier issues but cannot accept liability for delays or losses beyond its control.

15. Governing Law

15.1 These Terms and any contract between the Company and the Client shall be governed by and construed in accordance with the laws of England and Wales.
15.2 Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

BIG BEAR PROMO LTD
Unit 8, Centre Court, Meridian Business Park, Leicester, LE19 1WR

Registered in England.Big Bear Promo Ltd Registration No. 13145157