

Sedex Members Ethical Trade Audit Report



			Audit	Details			
Sedex Company Reference: (only available on Sede.	x System)			Sedex Site Reference: (only available on Sedex System)			
Business name (Coname):	ompany			Ltd	-		
Site name:		- 8		Ltd	т.		
Site address:		<u></u>		Country: CN		-	
Site contact and job	title:	/F	actory [Director	1		
Site phone:				Site e-mail:			
SMETA Audit Pillar		Labour Standards	V	Health and Safety (plus Environment 2-Pillar)		ment	Business Ethics
Date of Audit:	2023	-08-23					
	200		23	1			
		Au	dit Con	pany Name:			
		TUV Rh	einland	(TUEV Rheinla	ind)		
					2.5	-	
		A	Audit Co	nducted By			
Affiliate Audit Company	\square	Purchase	r		Retailer		
Brand owner		NGO			Trade U	nion	
Multi-stakeholder				Combined A	udit (select all t	hat app	oly)

Audit company:

2023-08-23



Audit Content:

- A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 (March 2019) was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- Ell Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - Entitlement to Work & Immigration,
 - Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Audit company: TUV Rheinland (TUEV Rheinland) Report reference:

Start Date: 2023-08-23

End Date: 2023-08-23

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SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

		Auditor Team	
Lead Auditor:	Winnie Li	APSCA Number:	32200219
Additional Auditors:			T 7
Date of declaration:	2023-08-23		

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

	Site Representation
Full Name:	
Title:	Factory Director
Date of declaration:	2023-08-23

Comments:

Any exceptions to this must be recorded here (e.g. different sample size):
Sampled wage records from the past 5 months were provided for review (5 months only since the operation for digital thermometer just started last Sep 2020).

The audit took 2.0 man-days (9AM-6PM per day). Audit time was extended until 8PM due to the extent of documentation; this was agreed upon with the factory representatives

Nil

Audit company: Report reference:

Start Date: End Date:

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Summary of Findings

Issue		a of onformity	Number of issues		ues	Findings
(please click on the issue title to go direct to the appropriate audit results by clause)	ETI	Local Law	NC	Obs	GE	
0A - Universal rights covering UNGP			0	0	0	
0B - Management systems and code implementation			0	0	0	
1 - Freely chosen employment			0	0	0	
2 - Freedom of association and right to collective bargaining are respected			0	0	0	
3 - Working conditions are safe and hygienic	3,1 3,1	§1 §2	2	0	0	NG - NC -
4 - Child labour shall not be used			0	0	0	1
5 - Living wages are paid	5.1	53	1	0	0	NC -
6 - Working hours are not excessive	6.1	54	1	0	0	NG -
7 - No discrimination is practiced			0	0	0	
8 - Regular employment is provided			0	0	0	121112
8A - Subcontracting and homeworking			0	0	0	
9 - No harsh or inhumane treatment is allowed		23	0	0	0	
10A - Entitlement to work and immigration			0	0	0	
10B2 - Environment 2-pillar			0	0	0	
10B4 - Environment 4-pillar			0	0	0	
10C - Business ethics 4-pillar			0	0	0	

Local Law Issues

Issue	Description
§1	General rules for designing the production facilities in accordance with safety and health requirements (GB5083-1999), Article 6.1.6 Based on the plane of the operator's operation position, all exposed dangerous parts such as drive belt, shaft drive chain, coupling, pulley, gear, flywheel, chain wheel, electric saw and other dangerous parts with the height within 2m must be equipped with safety protection devices.
§2	General rules for fire safety management of storage occupancies (GA 1131-2014) 6.8 Within the warehouse store things should meet the following requirements: a) the distance between the top and floor of stacking, flat roof is not less than 0.3 m (herringbone roof from beam);B) the goods and the distance between the lamp is not less than 0.5 m; C) goods and the distance between the wall not less than 0.5 m; D) the distance between the item stacking and column is not less than 0.3 m; E) the distance between the goods piling and stacking is not less than 1 m.

Report reference:

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§3	Social Insurance Law of the People's Republic of China Article 10 Employees shall participate in the basic endowment insurance, and the basic endowment insurance premiums shall be jointly paid by employers and employees. Article 23 Employees shall participate in the basic medical insurance premiums shall be jointly paid by employers and employees in accordance with the relevant provisions of the state. Article 33 Employees shall participate in the employment injury insurance, and the employment injury insurance premiums shall be paid by their employers rather than the employees. Article 44 Employees shall participate in unemployment insurance, and the unemployment insurance premiums shall be jointly paid by employers and employees in accordance with the relevant provisions of the state. Article 53 Employees shall participate in maternity insurance, and the maternity insurance premiums shall be paid by employers rather than employees in accordance with the relevant provisions of the state.
§4	PRC Labour Law, Article 41 The employing unit may extend working hours due to the requirements of its production or business after consultation with the trade union and labourers, but the extended working hour for a day shall generally not exceed one hour; if such extension is called for due to special reasons, the extended hours shall not exceed three hours a day under the condition that the health of labourers is guaranteed. However, the total extension in a month shall not exceed thirty-six hours.

Audit company:



Site Details

	Site Details	
Company Name		Ltd
Site Name		Ltd
GPS location (if available)	GPS Address:	
	Coordinates:	Longitude E , Latitud
Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Business license Numbe July 2006 to 10 July 200	
Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Manufacture of Bags	
Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	location in 2014. The factory production building The factory didn't provid workers. Remark: (1) The one 4-storey production of the same boundary. One was dormitory building, production building, the building were used by last of production building we facility and other compart management, workers. 4F of production building information display is incompart further explained as below	started their operation at the existing story rented 3F and part of 4F of one 4-ring which total occupied 1,800 S.Q. meters. The description of 4F of building the factory had rent 3F and part of 4F of building. The factory had rented from the lease contract was wo 4-storey buildings in the auditee only used 3F and part of 4F of 1F of production building and the dormitory andlord. And the 2F and the other part of 4F or 1F of production building and the dormitory andlord. And the 2F and the other part of 4F or 1F of 1F of production building and the dormitory andlord. And the 2F and the other part of 4F or 1F of

Audit company: Report reference:

Structure and number of buildings	Building Name:	*	The 4-storey production building			
	Floor	Description	1	Remark		
	The first floor	The first floor Used by lan production value and office		Out of the audit scope		
	The second floor	The second floor Used by a for manufacture bags		Out of the audit scope		
	The third floor	The audite sewing, in and packi workshop	spection	Nil		
	The fourth floor	Cutting we and warel		The other part was used by a company for manufacturing bags		
Visible structural integrity issues (large cracks) observed?	☐ Yes ☑ No	.0.				
	Please give details:					
	No large cracks wer	re observed.				
Does the site have a structural engineer evaluation?	☑ Yes □ No					
	Please give details:					
	Building safety structure inspection report for the building in the factory that was provided for review.					
Site function	☐ Agent ☑ Facto Proces			ry sing/Manufacturer		
	☐ Finished Product Supplier ☐ Gro			er		
	☐ Homeworker		☐ Labou	r Provider		
	☐ Pack house		□ Prima	ry Producer		
	☐ Service Provide	er	☐ Sub-c	ontractor		
Months of peak season	Select a month to S	elect a month				
Process overview	The main products main production pro Inspection, Packing machines: 2 sets, \$	cesses were i ; Main equipm	isted as foll ent listed b	lows: Cutting, Sewing, elow: Cutting		
What form of worker representation is there	□ Union		□ Worke	er Commitee		
on site?	☑ Other		□ None			
Please give details:	One worker represe	entative was el	ected by al	l employees.		
Is there any night production work at the site?	□ Yes ☑ No		355	0 0		
Are there any on site provided worker accommodation buildings	☐ Yes ☑ No Please give details:					
Are there any off site provided worker accommodation buildings	☐ Yes ☑ No Please give details:					

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Were all site provided accommodation buildings included in this audit	☐ Yes ☑ No Please give details: N/A. No dormitory wa	as available for emp	oloyees.	
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Audit Pa	rameter	'S	
Time in and time out	Day 1	//	
	In	08:55	
	Out	18:00	
Audit type:	PERIODIC		
Was the audit announced?	ANNOUNCED		
Was the Sedex SAQ available for review?	Yes		1
Any conflicting information SAQ/Pre-Audit Info to Audit findings?	No		
Who signed and agreed CAPR		/F	actory Director
Is further information available	No		

Audit company:

Report reference:

Start Date:

End Date: 2023-08-23

Audit attendance	Management	Worker Representatives	s
	Senior management	Worker Committee representatives	Union representatives
A: Present at the opening meeting?	Yes	Yes	No
B: Present at the audit?	Yes —	Yes	No
C: Present at the closing meeting?	Yes	Yes	No
Reason for absence at the opening meeting	No trade union was form	ed in factory.	
Reason for absence during the audit	No trade union was form	ed in factory.	5
Reason for absence at the closing meeting	No trade union was form	ed in factory.	A I p

Audit company: TUV Rheinland (TUEV Rheinland) Report reference:

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Worker Analysis

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

			٧	Vorker Analys	is			
	Local			Migrant*			Home	
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	workers	Total
Worker numbers – male	2	0	0	13	0	0	0	15
Worker numbers – female	5	0	0	11	0	0	0	_16
Total	7	0	0	24	0	0	0	31
Number of Workers interviewed – male	1	0	0	0	3	0	0	4
Number of Workers Interviewed – female	2	o	0	0	4	0	0	- 6
Total – interviewed sample size	3	0	0	0	7	0	0	10

Report reference:

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	Nationalities Structure	
Nationality of Management	Chinese	
Please list the nationalities of all workers, with the three most common nationalities listed first.	Nationality 1: CHINESE	approx %: 100%
Was this list completed during peak season?	Please give details: N/A. No peak season in the fac	cility.
Worker remuneration	Workers on piece rate:	0%
	Paid hourly:	100%
	Salaried:	0%
Payment cycle	Paid daily:	0%
	Paid weekly:	0%
	Paid monthly:	100%
	Other:	0%
	Details for other:	N/A.

Audit company: TUV Rheinland (TUEV Rheinland)



V	Vorker Interview Summary
Were workers aware of the audit?	☐ Yes ☑ No
Were workers aware of the code?	☑ Yes □ No
Number of group interviews:	1 group of 4 workers
Number of individual interviews:	Male: 3 Female: 3
All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors.	☑ Yes □ No Please give details:
Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	☑ Yes □ No
In general, what was the attitude of the workers towards their workplace?	☑ Favorable ☐ Non-favourable ☐ Indifferent
What was the most common worker complaint?	Based on workers interview, no worker complained anything during the interview.
What did the workers like the most about working at this site?	Most workers said that they were satisfied with working condition and the wages.
Any additional comment(s) regarding interviews:	Most workers enjoyed working at this factory, they felt they had sufficient work and had a good relationship with management in general.
Attitude of workers to hours worked:	Workers expressed that they sometimes wanted to work extra, to earn more money, however they could turn down overtime if they wanted.
Is there any worker survey information available?	☐ Yes ☑ No Please give details:

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Attitude of workers:

During the audit, 10 workers were selected from different workshops for interview including 4 male workers and 6 female workers and they were interviewed as one group of 4 workers (total 4 workers) and 6 individually for more detail information. The workers were interviewed in a confidential meeting room in workshop; most interviewed workers were satisfied with their employment at the factory. In addition, most workers were satisfied with the wages and working hours; the relationship between supervisors and workers were acceptable. And they could compliant to worker representatives or supervisors directly. Moreover, most workers acknowledged leaves and benefit per interview; they could also communicate with leaders for working hours and wages calculations directly.

Attitude of worker's committee/union reps:

The worker representative showed that the management was cooperative with workers and the workplace was generally acceptable. They were satisfied with management attitude and no negative evidence was observed on worker members were treated differently.

Attitude of managers:

The factory management agreed that the auditor could access to all facilities, compound documents and records requested by the audit; to take photo of the factory, to copy relevant document records and conduct confidential workers interview. During the audit, management showed they were willing to gradually improve all issues found on-site.

Audit company: Report reference:

0A - Universal Rights covering UNGP [Summary of Findings]

0A: Compliance Requirements

- 0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.
- 0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human

0.A.3 Businesses shall identify their stakeholders and salient issues.

- 0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.
- 0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.
- 0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter. Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

Current Systems and Evidence Examined	
To complete 'current systems' Auditors examine policies and written procedures in conjunction with releving record what controls and processes are currently in place e.g. record what policies are in place, what releving the responsible for the management of this item of the code. Evidence checked should detail any shown to support the systems.	evant procedures are carried out,
Current Systems:	
The factory had a policy, endorsed at the highest level, covering human rights impair is communicated to all appropriate parties, including its own suppliers. Factory Director was responsible for implementing standards conditions.	
Evidence examined:	5.00 K2
Details: 1. Management interview 2. Workers interview 3. Documents review	
Any other comments:	1
Nil	

Policy statement that expresses commitment to respect human rights?	☑ Yes □ No Please give details: The factory established the policy which stated that expresses commitment to respect human rights.		
Are the policies included in workers' manuals?	✓ Yes □ No Please give details: The policy was included in workers' mannuals.		
Does the business have a designated person responsible for implementing standards concerning Human Rights?	✓ Yes □ No Please give details: / Factory Director was the designated person implementing standards concerning Human Rights.		

Audit company:

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Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the	☑ Yes ☐ No Please give details:	y 		
reporter?	The factory had established transparent system in place for confidentially reporting and dealing with human rights impacts without fear of reprisals towards the reporter.			
Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rights-compatible, a source of continuous learning and based on stakeholder engagement)	☑ Yes □ No	1		
Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	☑ Yes ☐ No Please give details:			
	All employee information and personnel files are kept locked away in the human resources office and only viewed by the HR staff.			
Me	asuring Workplace Impact			
Annual worker turnover(Number of workers	Last year	1.0%		
leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover))	This year	9.0%		
Current % quarterly (90 days) turnover(Number of workers leaving from the first of the 90 day period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2])	0.0%			
Annual % absenteeism(Number of days lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year)	Last year This year	3.0%		
Quarterly (90 days) % absenteeism(Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period / 2] "Number of available workdays in the month)	0.0%			
Are accidents recorded?	☑ Yes ☐ No			
A TOTAL CONTROL OF THE PARTY OF	Please give details:			
	Accident records were kept with	actions available.		
Annual Number of work related accidents	Last year	0.0%		
and injuries per 100 workers((Number of work related accidents and injuries * 100) / Number of total workers)	This year	0.0%		
Quarterly (90 days) number of work related accidents and injuries per 100 workers((Number of work related accidents and injuries * 100) / Number of total workers)	0.0%			

Audit company:

Lost day work cases per 100 workers([(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers)	Last year This year	0.0%
% of workers that work on average more than 48 standard hours / week in the last 6 /	6 month 12 month	0.0%
12 months	Time of State of Stat	2000x000
% of workers that work on average more than 60 total hours / week in the last 6 / 12	6 month	0.0%
months	12 month	0.0%

Audit company:

0B - Management Systems and code Implementation [Summary of Findings]

0B: Compliance Requirements

- 0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.
- 0.B.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.
- 0.B.3 Suppliers are expected to communicate this Code to all employees.
- 0.B.4 Suppliers are expected to be operating legally in premises with the correct business licenses and
- permissions and to have systems to ensure that all relevant land rights have been complied with.

 0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

e.g. record in the code. E	what policies are in p vidence checked sh	tion with relevant managers, to understand, and slace, what relevant procedures are carried out, ould detail any documentary or verbal evidence
		Ti
ent review oard and	www.conducted the ETI code tra	e for compliance with ETI Base Code. If on site regularly, ining was conducted regularly, was signed back to factory.
2002		32 32 32 32 32 32 32 32 32 32 32 32 32 3
8	Ž.	
	e.g. record of the code. Even to suppor y Director nent review loard and	e.g. record what policies are in p the code. Evidence checked sh wn to support the systems. y Director to be responsible tent review was conducted to and and the ETI code tra

	Management Systems	
In the last 12 months, has the site been subject to any fines/prosecutions for non-compliance to any regulations?	☐ Yes ☑ No Please give details: No such fine or prosecutions were identified.	
Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	☑ Yes □ No Please give details: Policies exist for Forced labour, Health and Safety, Living Wage, Working Hours, No harsh treatment, Environment and Business Ethics. No negative evidence was found.	
If Yes, is there evidence (an indication) of effective implementation? Please give details.	The factory had established the related policy and provided the training to all related workers to make sure the policy effectively, that was also confirmed via interview with workers and management staffs.	
Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	☑ Yes ☐ No Please give details: The factory had provided the training to management and workers in each month, the last training date was in Aug. 2023.	

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If Yes, is there evidence (an indication) that	☑ Yes □ No		
training has been effective e.g. training records etc.? Please give details	Please give details:		
-	The factory had provided the training to management and workers in each month and provided related records for review.		
Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits)?	☐ Yes ☑ No Please give details: The factory did not have any internationally recognised system		
	certification.		
Is there a Human Resources manager/department?			
Is there a senior person /manager responsible for implementation of the code?	Please give details:		
	/ Factory Director was responsible for n of the Code.		
Is there a policy to ensure all worker information is confidential?	☑ Yes □ No Please give details:		
	Policy was established in employee manual to ensure all worker information is confidential		
Is there an effective procedure to ensure confidential information is kept confidential?	☑ Yes ☐ No Please give details:		
	All worker information is kept locked in files in the personnel office.		
Are risk assessments conducted to evaluate policy and procedure effectiveness?	☑ Yes ☐ No Please give details:		
	The site did internal audits of its personnel systems to evaluate policy and procedure effectiveness		
Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Please give details: Any problems found at internal audit are brought to the attention of senior management and corrections made.		
Does the facility have a policy/code which require labour standards of its own suppliers?	☑ Yes □ No Please give details:		
	The site sends a copy of the ETI code and any relevant customer codes to its own suppliers.		
	Land Rights		
Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	☑ Yes □ No Please give details:		
	The factory provided the certificate of land for review.		



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Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	☑ Yes □ No Please give details: The factory recognized and applied national laws and practices relating to land title.		
Does the site have a written policy and procedures specific to land rights?	□ Yes ☑ No Please give details: NA, The land in China mainland was belonged to the nation. Anybody, no matter the characters, could only rent the land from governmental deportment for a period. If the factory would like to use the land, it should apply for it from governmental department. The governmental department would make decision on whether to provide the approval.		
Is there evidence that facility/site compensated the owner/lessor for the land prior to the facility being built or expanded?			
Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	☑ Yes □ No Please give details: N/A. The factory had established the related policy, all lands belonged to the landlord, who had the property ownership certificate.		
here any evidence of illegal propriation of land for facility building or pansion of footprint? Yes No Please give details: No illegal land for factory building or expansion of footprint			

Audit company:

Report reference:

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1 - Freely chosen Employment [Summary of Findings]

1: Compliance Requirements

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:		
resignation after communication with 2. The employees obtained their job 3. The workers did not require lodging employment. 4. The terms and conditions of employment workplace outside of their working he 5. Contract for security guards state to working hours and where they are consumple basis and is performed discrete.	fective employment policies & program. Emploin management in advance 30 days notification by HR market or by friend's recommendation. It is deposits or their Identity papers to the factor syment in the handbook state that the workers ours. It is they must not prevent workers from leaving the searches that this is at the request of etely and without significant delay to workers leaving the sudit.	y at the beginning of are free to leave the g the premises outside of f management, is done on a
Evidence examined:		
Details: 1.Factory rules 2.Employee handbook	2 0 2 0	

Is there any evidence of retention of original documents, e.g. passports/ID' (If yes, please give details and category of workers affected)	☐ Yes ☑ No Please give details:
Is there any evidence of a loan scheme in operation (If yes, please give details and category of workers affected)	☐ Yes ☑ No Please give details:
Is there any evidence of retention of wages / deposits (If yes, please give details and category of workers affected)	☐ Yes ☑ No Please give details:
Are there any restrictions on workers' freedom to terminate employment?	☐ Yes ☑ No Please give details: No negative evidence was found during audit.

Audit company:

3.Personnel files 4.Resignation records Worker contracts

Nil

Any other comments:

Management and worker interview

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SMETA Sedex Audit Reference:

Version 6.1

If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	☐ Yes ☐ No ☑ Not Applicable Please give details: N/A.	
Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	☐ Yes ☑ No Please give details: No negative evidence was found during audit.	
Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	☑ Yes □ No □ Not Applicable Please give details: No forced/ trafficked / bonded labour was identified in its supply chain.	
Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	☑ Yes ☐ No Please give details: The factory had established the effective employment policies, and it was implemented by HR department. No restrictions on movement of the employees in the factory; and HR department would verify ID copies without any retention during recruitment process. In addition, employees could be freely resignation after communication with management in advance 30 days notification.	

Audit company:

2 - Freedom of Association and Right to Collective Bargaining are Respected [Summary of Findings]

2: Compliance Requirements

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.

2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.

2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

- The Chinese constitution guarantees Freedom of Association; however, the Trade Union Act prevents the establishment of trade unions independent of the sole official trade union - the All China Federation of Trade Unions (ACFTU). As a consequence, all trade unions of factories in China are under the management of ACFTU. And most of the trade union representatives are appointed directly by it.
- Based on document review, management review and worker interview, one worker representative was elected in factory on 28 Mar, 2023 and the worker representative meeting was conducted once time quarterly. The latest meeting was conducted on 28 Jun., 2023. The meeting records were provided for review-
- Through worker interview, the worker could rise up their opinion through worker representative or communicate with their supervisor.

Workers could raise their grievances or complaint to their worker representative or management directly. Evidence examined: 1. The policy on freedom of association Minutes of the works committee meeting Interview with workers and management Interview with workers committee members Worker representative elected records Any other comments: Nil

What form of worker representation/union is there on site? (Please add the name of the union or committee in the textbox)	☐ Union ☐ Worker Committee ☐ Other ☐ None ☐
Other details:	One worker representative was elected by workers freely.
Is it a legal requirement to have a union?	□ Yes ☑ No
Is it a legal requirement to have a worker's committee?	☐ Yes ☑ No
Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	☑ Yes ☐ No Please give details: Worker representative and suggestion box
Is there evidence of free elections?	☑ Yes □ No

Audit company:



SMETA Sedex Audit Reference:

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Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	☑ Yes □ No Please give details: The meeting room was provided by factory.		
Name of union and union representative, if applicable:	N/A. No union was founded in factory.		
Is there evidence of free elections?	☐ Yes ☐ No ☑ Not Applicable		
If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	One worker representative was elected in factory.		
Is there evidence of free elections?	☑ Yes ☐ No ☐ Not Applicable		
Are all workers aware of who their representatives are?	☑ Yes □ No Please give details: Worker representative elected result had announced to workers, and it was confirmed by workers interview.		
Were worker representatives freely elected?	☑ Yes □ No		
Date of last election:	2023-03-28		
Do workers know what topics can be raised with their representatives?	☑ Yes □ No		
Were worker representatives/union representatives interviewed?	☑ Yes □ No		
If Yes, please state how many:	1.0		
Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	The meeting was conducted regularly, and the last was conducted on 28 Jun, 2023. Worker representative elected and safety and health topics were covered and 30 minutes were communicated.		
Are any workers covered by Collective Bargaining Agreement (CBA)?	□ Yes ☑ No		

Audit company:

Report reference:

Start Date:

End Date:

Working Conditions are Safe and Hygienic [Summary of Findings]

3: Compliance Requirements

3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.
3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for

3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.

3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.

3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.

3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

General Health and Safety management

/ Factory Director is responsible for issue of Health & Safety in the factory.

etings show that there were monthly meetings between H&S committee and H&S manager.

Ventilation, temperature and lighting were adequate for the production processes.

Sufficient clean toilets segregated by gender were available at all times to workers.

The factory provided potable water to workers free of charge in workshop.

2. Fire Safety

Evacuation plans were posted in workshop and understood by all interviewed workers.

Sufficient fire-fighting equipment such as fire extinguishers, fire alarm and hydrants in production building.
 Regular inspection was taken by the factory per month.

There were two exits available for workshop.

- Fire drill was conducted in the factory on 27 Oct, 2022 and 18 Apr, 2023 and records were available, and all workers were covered.
- The fire acceptance certificate was provided for review.

3. Electrical safety

- The electrical equipment were maintained in good condition such as sockets, plugs, switches and main fuse boards.
- One part time electrician was available in the factory and the qualification certificate was provided for review.

Medical services

- Sufficient first aid kits in the production area and they were well stocked.
- One trained first aiders were available in the factory, and the qualification certificate was provided for review.
 PPE
- The factory provided PPEs for workers where necessary freely, such as earplugs for punching workers.

Related warning signs were posted onsite.

Special equipment

One elevator was using in factory.

The factory had provided safety use tag and annual inspection report for the elevator.

Evidence examined:



Start Date:

Audit company:



SMETA?

Version 6.1

Details: 1. Health and safety policy 2. Health and safety manual 3. Fire equipment maintenance records 4. Training records 5. Fire drill records 6. Trained first aider certificate 7. Accident records 8. Interview with factory management and we 9. Onsite observation 10. Worker interview and management interview to the proof of th	view
Any other comments:	
Nil	
Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?	☑ Yes ☐ No Please give details: The factory had established EHS policy and published to workers.
Are the policies included in workers' manuals?	☑ Yes ☐ No Please give details: Employees manual covered the Health and Safety policies.
Are there any structural additions without required permits/inspections (e.g. floors added)?	☐ Yes ☑ No Please give details: The factory obtained building structural safety certificates for all buildings.
Are visitors to the site informed on H&S and provided with personal protective equipment?	☑ Yes ☐ No Please give details: Visitor's badges have H&S information on them and the visitor is requested to read it, meanwhile the factory provide mask and earplugs to visitors.
Is a medical room or medical facility provided for workers?(This section is to list evidence to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate))	☐ Yes ☑ No Please give details: No such requirement in local law, but the factory had adequate first aid kits on site.
Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid?	☑ Yes ☐ No Please give details: The factory had one qualified first aider on site.
Where the facility provides worker transport – is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?	☐ Yes ☑ No Please give details: Factory did not provide transport.





Is secure personal storage space provided for workers in their living space and is fit for purpose?	☐ Yes ☑ No Please give details: N/A. No dormitory was provided for workers.
Are H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?	☑ Yes □ No Please give details: EHS risk assessments were conducted regularly with actions implementation.
Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources?	☑ Yes ☐ No Please give details: The factory had provided fixed pollution source discharge registration for review.
Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?	☑ Yes □ No Please give details: It was acceptable and no banned chemicals were used in factory.

Audit company: TUV Rheinland (TUEV Rheinland)

2023-

	Non-Complian	сө		Evidence
[Back to findings	summary]		30	
	Non-Complian	СВ		
Status	OPEN			
Reference				
Clause	3 - Working Conditions a	re Safe	and Hygienic	8 8
Issue Title	264 - Machines lack app or needle guards on sew guards on other machine	ring ma	e safety guards (e.g. eye chines, belt / hand	
Subcategory	Machinery		1 1	
New or carried over?	□ New	Ø	Carried Over	
Raised by audit				191
Root cause	☐ Training		System	Andrew Maria
	☑ Costs		Lack of workers	
	□ Other —			
Root cause - Other		23	-	
Local law issue	operator's operation pos parts such as drive belt, pulley, gear, flywheel, ch	and hea 5.1.6 B ition, al shaft, o ain wh ith the	Ith requirements ased on the plane of the l exposed dangerous lrive chain, coupling, eel, electric saw and height within 2m must be	No pulley guards for sewing machinesjpg
ETI code	3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.			No finger guard for sewing machinejpg
Explanation to the non compliance	It was noted that no finger guards were equipped on all sewing machines and no belt guards were equipped for about 20% sewing machines. 现场发现,所有的针车都没有护指环并且约20%的针车没有皮带防护。Periodic audit on 29 July 2022:It was noted that no finger guards and belt guards were equipped for about 20% sewing machines. 现场发现,约20%的针车没有护指环和皮带防护。2.Periodic audit on 23 Aug, 2023: It was noted that no finger guards were equipped on all sewing machines and no belt guards were equipped for about 20% sewing machines. 现场发现,所有的针车都没有护指环并且约20%的针车没有皮带防护。			
Follow up method	□ Follow up audit ☑ Desktop audit			
Timescale	☐ Immediate ☑ 30	days	□ 60 days	1



	☐ 90 days ☐ 120 days ☐ 180 days ☐ 365 days ☐ Other	-
Actions	The factory should install finger guards and pulley guards for the mentioned machines. 工厂应给所提到的机台安装护指器和皮带轮防护罩。	
	a z	

Audit company:

2023-08-23

	Non-C	Compliance		Evidence
[Back to findings	summary]			
	Non-C	Compliance		1
Status	OPEN			
Reference				
Clause	3 - Working Cor	ditions are Safe	and Hygienic	
Issue Title	327 - Storage of requirements (e	goods not in line g. too high)	with legal	
Subcategory	Hygiene Facilitie	es & Housekeepi	ng	
New or carried over?	□ New	Ø	Carried Over	
Raised by audit				
Root cause	☑ Training		System	
	□ Costs		Lack of workers	- b
	□ Other			
Root cause - Other				
Local law issue			The distance between goods and wall was less	
ETI code	provided, bearing the industry and steps shall be to health arising or course of work,	g in mind the pre of any specific haken to prevent a ut of, associated by minimising, so causes of hazaro	g environment shall be availing knowledge of azards. Adequate ocidents and injury to with, or occurring in the ofar as is reasonably is inherent in the	
Explanation to the non compliance	It was noted that about 20% of finished goods in warehouse were placed against walls in warehouse area. 成品仓库中约20%的成品靠墙堆放。Periodic audit on 23 Aug, 2023: It was noted that about 20% of finished goods in warehouse were placed against walls in warehouse area. 成品仓库中约20%的成品靠墙堆放。			
Follow up method	☐ Follow up audit ☐ Desktop audit			
Timescale	☐ Immediate	☑ 30 days	□ 60 days	1
	□ 90 days	☐ 120 days	☐ 180 days	
	☐ 365 days	Other		

Audit company:

2023-08-23



Actions	The finished goods should be placed away not less 0.5M-against the wall. 工厂应确保成品与填之间间隔少于0.5米。	than 不
	J 1	

4 - Child Labour Shall Not Be Used [Summary of Findings]

- 4: Compliance Requirements
- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

- The factory established a policy on workers recruitment that workers must present their original ID card to proof their ages while recruiting, once workers have joined their original copies of ID card were kept in their personnel file. And the policy stated that the factory never employ and use any child labour under the age of 16 years old.
- The factory established a policy to protect young workers which stated given a regular health check and will be registered with the local labour office, no young worker worked in factory.

3 Checks of all workers files showed that the youngest worker on site was 28-year-old who born on 5 Jun, 1995 and recruited on 6 Aug, 2020. No young workers worked in factory.

Remark: In China, minimum age of worker is 16 years old. Workers between 16 18 are regarded as young.

labour	
Evidence examined:	
Details: 1.Policy on workers recruitment 2.Personnel files including the ID card 3.Roster and labour contracts of all w 4.Worker interview and management	orkers
Any other comments:	
Nil	
<u>y</u>	
Legal age of employment:	16
A	20

Legal age of employment:	16
Age of youngest worker found:	28
Are there children present on the work floor but not working at the time of audit?	□ Yes ☑ No
Percentage of under 18's at this site (of total workers)	0.0%
Are workers under 18 subject to hazardous work assignments?	☐ Yes ☑ No Please give details: N/A. No young workers were employed in the factory during the audit date.

Audit company:

2023-08-23

5 - Living Wages are Paid [Summary of Findings]

5: Compliance Requirements

5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.

5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period

concerned each time that they are paid.

5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

- The local legal minimum wage was RMB1960 per month (the same as RMB11.26 per hour) since 1 Apr., 2022.
- All workers were paid by hourly rate. The factory paid at least RMB2500 per month (the same as RMB14.37 per hour) since July, 2022. The minimum wages were compliance with local legal requirement.
- All workers were paid in the end of following month by cash and each worker was given a pay slip and signed for their wages.
- 4. All workers are provided with written and understandable information about their employment conditions inrespect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.

Evidence examined:

Details:

- Payroll records from Jul, 2022 to Jun, 2023.
- Local legal minimum wage documents
- Wages and benefits policy
- Labour contracts for all employees (to examine agreed wage rates)
- Leave records and resignation records
- Pay slips of all interviewed workers
- Payment receipts of social insurance
- Workers and management interview

Any other comments:

Nil

Summary Information					
Criteria	Local Law	Actual at the Site	Is this part of a Collective Bargaining Agreement?		
Standard/Contracted work hours:	Legal Maximum	Actual	NO		
(Maximum legal and actual required	Per Day: 8.0	Per Day: 8.0			
working hours excluding overtime, please	Per Week: 40.0	Per Week: 40.0			
state if possible per day, week, and month)	Per Month: 174.0	Per Month: 184.0			
Overtime hours:	Legal Maximum	Actual	NO		
(Maximum legal and actual overtime hours,	Per Day: 3.0	Per Day: 2.0			
please state if possible per day, week, and	Per Week: null	Per Week: 14.0			
month)	Per Month: 36.0	Per Month: 60.0			



Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal Maximum Per Day: 90.11 Per Week: 450.57 Per Month: 1960.0	Actual Per Day: 114.94 Per Week: 574.71 Per Month: 2500.0	NO	
Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal Maximum Per Day: null Per Week: null Per Month: null	Actual Per Day: 43.11 Per Week: 359.25 Per Month: 1480.11	NO	
	Wages Analysis:			
Were accurate records shown at the first request?	☑ Yes □ No		8 8 1	
Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	10 samples from Jun, 2023 (current paid month) 10 samples from Mar, 2023 (random month) 10 samples from Aug, 2022 (random month)			
Are there different legal minimum wage grades? If Yes, please specify all.	□ Yes ☑ No			
If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ Not Applicable Please give details:			
For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	☐ Below legal min ☐ Above —	□ Meet	- L	
Lowest actual wages found: Note: full time employees and please state hour / week / month etc.	The factory paid at least RMB2500 per month (the same as RMB14.37 per hour) since July, 2022.			
Please indicate the breakdown of workforce per earnings	0.0% of workforce earning under minimum wage 0.0% of workforce earning minimum wage 100.0% of workforce earning above minimum wage			
Bonus Scheme found: Please specify details:	Bonus Scheme found:No bonus was found in worker's wages. Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc.			
What deductions are required by law e.g. social insurance? Please state all types:	Personal contribution of social insurance, income tax			
Have these deductions been made?	□ Yes ☑ No			
Please list all deductions that have been made.	No deduction was made from workers' wages.			
Please list all deductions that have not been made.	Personal contribution of social insurance, income tax: Factory stated that the fee was paid by factory side.			
Were appropriate records available to verify hours of work and wages?	☑ Yes □ No			
Were any inconsistencies found? (if yes describe nature)	□ Yes ☑ No			

Audit company:





Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	☑ Yes ☐ No Please give details: The attendance records indicated that the punched in and out were calculated as work timeand meetings before or after work were paid for their time, based on workers interview and management interview.		
Is there a defined living wage: This is not normally minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	☐ Yes ☑ No Please give details:		
If yes, what was the calculation method used.	☐ ISEAL/Anker Benchmarks ☐ Figures provided by Unions ☐ Fair Wear Wage Ladder ☐ Other – please give details:	☐ Asia Floor Wage ☐ Living Wage Foundation UK ☐ Fairtrade Foundation	
Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	☑ Yes □ No Please give details: Adjusting wages according to the local minimum wage per year.		
Are workers paid in a timely manner in line with local law?	☑ Yes □ No		
Is there evidence that equal rates are being paid for equal work:	☑ Yes □ No Please give details: Confirmed by workers interview, management interview and factory policy.		
How are workers paid:	☑ Cash ☐ Bank Transfer	☐ Cheque ☐ Other	

	Non-Compliano	:0			Ev	idence
[Back to findings	summary]			- 52		
	Non-Compliano	20			1	
Status	OPEN					
Reference						
Clause	5 - Living Wages are Paid	1			-	
Issue Title	423 - Compulsory insurar accident insurance etc.) r	nce (e. not pai	g. social insuran d - systemic	ce,	- e-	
Subcategory	Benefits & Insurance					
New or carried over?	□ New	Ø	Carried Over		. 1	-
Raised by audit					1 7	
Root cause	☐ Training		System		4	
	☑ Costs		Lack of workers	3	1	
	□ Other					
Root cause - Other	53				-	-07
ETI code	Article 10 Employees shat endowment insurance, ar insurance premiums shalt and employees. Article 23 in the basic medical insurance play employers and employ relevant provisions of the shall participate in the employment injury insurance paid by their employers of Article 44 Employees shat insurance, and the unemposall be jointly paid by emaccordance with the relevance paid by employers raticle 53 Employees shat insurance, and the material be paid by employers raticle paid by employers raticle paid by employers raticle shatcordance with the relevance of the shatcordance of the sha	shall participate in the employment injury insurance, and provided w			orkers were with social ancejpg	
ETI code	5.1 - Wages and benefits week meet, at a minimum industry benchmark stand any event wages should a basic needs and to provide	n, natio dards, always	nal legal standa whichever is hig be enough to m	rds or her. In seet		
Explanation to the non compliance	Based on insurance recei (including 10 retired rehinder employee) employees on social insurances were passystem: endowment insur- occupational injury insural insurance: 4 employees, employees, unemployme However, the factory had	ed emp the audid to e rance: ance: 4 medicant insu	ployees and 1 no adit date, insuffice employees, the of 4 employees, employees, ma al insurance: 4 irance: 3 employ	ew ient current ternity		

Follow up	insurance to all employees, which validated from 19 December 2020 to 18 December 2020 to 18 December 2020 to 18 December 2020 the 2020 the 30 december 2021 the 30 december 2020 the 30 december 2021 the 30 december 2021 the 30 december 2022 the 30 december 20	
method		1 1
Timescale	□ Immediate □ 30 days □ 20 days □ 180 days	
	□ 365 days □ Other	I
Actions	The factory should purchase social insurance for all workers according to the law.工厂应按法规要求给所有员工缴纳社保。	





Audit company:

Report reference:

Start Date: 2023-08-23

End Date:

2023-08-23

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6 - Working Hours are not Excessive [Summary of Findings]

6: Compliance Requirements

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week. 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.

6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.

6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where all of the following are met:

6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

- The factory provided attendance records from 1 Jul., 2022 to the audit date for review.
- The working time of workers were recorded by fingerprint scan machine.
- According to time records and worker interview, the normal working hour were 8 hours per day and 40 hours
- per week. One shift was available for all workers (i.e. 08:00-12:00; 14:00-18:00, OT was 19:00-21:00 if need).

 4. Based on attendance records provided by factory from 1 Jul., 2022 to the audit date, the workers' monthly overtime hours exceed local legal requirement. The max daily OT was 2 hours and the max monthly OT was 60hours (Happened in Aug, 2022 and Mar, 2023).
- Through employees' interview, overtime was voluntary.

Evidence examined:

Details:

- Factory policy on working hours
- Local and national laws
- Workers contracts
- Sample pay slips with recorded hours all interviewed workers
- 5. Attendance records from 1 Jul, 2022 to the audit date
- Quality and production records to cross check working hours
- Interview with workers and management

A	-44					
Any	otn	юг	COLL	ımı	en	ts:

Nil

	Working hours' analysis	
Systems & Processes		
What timekeeping systems are used?	Fingerprint scan machine.	
Is sample size same as in wages section?	☑ Yes □ No Please give details:	





Are standard/contracted working hours defined in all contracts/employment agreements? (If no, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements.)	☑ Yes □ No
Are there any other types of contracts/employment agreements used?	☑ Yes □ No
If Yes, please complete as appropriate:	□ 0 hours □ Part time □ Variable hours □ Other
Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week? (If yes, please detail hours, %, types of workers affected and frequency.)	□ Yes ☑ No
Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	☑ 1 in 7 days ☐ 2 in 14 days ☐ No (please explain)
Is this allowed by local law?	☑ Yes □ No
Maximum number of days worked without a day off (in sample):	6
Stand	lard/Contracted Hours worked
Were standard working hours over 48 hours per week found? (If yes, % of workers & frequency)	☐ Yes ☑ No % of workers: null% Frequency:
Any local waivers/local law or permissions which allow averaging/annualised hours for this site? (If yes, please give details.)	□ Yes ☑ No
	Overtime Hours worked
Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours: 2 hours per day / 14 hours per week/ 60 hours per month in Aug, 2022 2 hours per day / 14 hours per week/ 60 hours per month in Mar, 2023. 2 hours per day / 14 hours per week/ 58 hours per month in Jun, 2023.
Combined hours (standard or contracted + overtime hours = total) over 60 found?	☐ Yes ☑ No Please give details: The max weekly work time was 54hours.
Approximate percentage of total workers on highest overtime hours:	80.0%

Audit company:

2023-08-23 2023-08-23



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Is overtime voluntary? (Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements)	☑ Yes ☐ No ☐ Conflicting Information Please give details: Labour contracts had defined that the workers' overtime working were voluntary. Working hours' procedure also stipulated that the workers can attend the overtime working by their voluntary. In additional, 10 out of 10 randomly sample interviewed workers also confirmed that they took the overtime working by their own will.
	Overtime premium
Are the correct legal overtime premiums paid? (Please give details of normal day overtime premium as a % of standard wages)	☑ Yes □ No □ N/A – there is no legal requirement to OT premium Please give details: Based on the attendance records and payrolls provided by factory, 100% workers were paid for overtime wage per month by cash and 150% of normal wage were paid for overtime on workdays, 200% of normal wage were paid for overtime on rest day and 300% of normal wage were paid for overtime on holidays.
Is overtime paid at a premium?	☑ Yes ☐ No 100% workers per month
If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes where relevant.	□ No □ Consolidated pay □ Collective Bargaining agreements □ Other
Please give details	N/A.
If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes where relevant. (Please explain any checked boxes above e.g. detail of consolidated pay / CBA or Other)	□ Overtime is voluntary □ Onsite Collective bargaining allows 60+ hours/week is voluntary □ Site can demonstrate exceptional circumstances □ Onsite Collective bargaining allows 60+ hours/week is voluntary place to protect worker's health and safety □ Other reasons (please specify)
Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other	Nil, the maximum weekly hours were 54 hours.
Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	□ Yes ☑ No
If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule?	☑ Yes □ No

Audit company: Repo

	Non-Compliance		Evidence	
[Back to findings	summary]			
	Non-Compliance			
Status	OPEN			
Reference			-	
Clause	6 - Working Hours are not	Excessive		
Issue Title	480 - Overtime is not used frequency and level of hou workers and / or whole wo	responsibly i.e. extent, rs worked by individual		
Subcategory	Overtime	1	a la	
New or carried over?	□ New	☑ Carried Over		
Raised by audit				
Root cause	☐ Training	☐ System		
	□ Costs	Lack of workers		
	□ Other —			
Root cause - Other				
Local law issue	PRC Labour Law, Article 4 extend working hours due production or business after union and labourers, but the aday shall generally not extension is called for due extended hours shall not extended the condition that the guaranteed. However, the shall not exceed thirty-six is	to the requirements of its er consultation with the trace ee extended working hour for exceed one hour; if such to special reasons, the exceed three hours a day e health of labourers is total extension in a month	or	
ETI code	6.1 - Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.			
Explanation to the non compliance	Based on attendance recorday review, it was found the exceeded 36 hours per month of the sampled months of month), December 2020 a randomly selected. It was tworkers' overtime was 64 10 workers' overtime was 64 10 workers' overtime was and 10 out of 10 workers' overtime was 2020 # 10 pa 10	at all workers' overtime how the except February 2021 May 2021 (current paid and August 2020 were found that 10 out of 10 hours in May 2021, 10 out 58 hours in December 2020 overtime was 66 hours in 6月1日到审核当天的考勤证 72021年2月,均超过了运 月2021年5月,2020年12的10名员工的月加班在1的10名员工的月加班在4的10名员工的月加班在5010名	of 分 律	

	hours exceeded 36 hours per month except February and March 2022. Three sampled months of May 2022(current paid month), October 2021 and August 2021 were randomly selected. It was found that 10 out of 10 workers' overtime was 60 hours in May 2022, 10 out of 10 workers' overtime was 58 hours in October 2021 and 10 out of 10 workers' overtime was 54 hours in August 2021. 根据2021年6月1日到审核当天的考勤记录,所有工人的月加班的间除了2022年2月和3月,均超过子法律规定的36小时。抽样的三个月2022年5月,2021年10月和2021年8月中,显示抽样的10名员工的月加班在2021年8月为58小时,抽样的10名员工的月加班在2021年8月为58小时,抽样的10名员工的月加班在2021年8月为54小时。4.Periodic audit on 23 Aug, 2023: Based on attendance records from Jul, 2022 to audit day review, it was found that all workers' overtime hours exceeded 36 hours per month except Jan, 2023. Three sampled months of Aug, 2022(Random month), Mar, 2023(Random month) and Jun, 2023(Current paid month) were randomly selected. It was found that 10 out of 10 workers' overtime hours had exceeded 36hours, and up to 60hours, 60hours and 58hours in Aug, 2022, Mar, 2023 and Jun, 2023 respectively. 根据2022年7月到审核当天的考勤记录,所有工人的月加班时间(除了2023年1月)均超过了法律规定的36小时。随机抽样的三个月2022年8月(随机月),2023年3月(随机月)和2023年6月(当前月)中,显示抽样的10名员工的月加班在2022年8月,2023年3月和2023年6月均超出36小时,分别达到60小时,60小时和58小时。	
Follow up method	☑ Follow up audit ☐ Desktop audit	
Timescale	□ Immediate □ 30 days □ 60 days □ 90 days □ 120 days □ 180 days □ 365 days □ Other	
Actions	The factory should reduce the overtime to ensure the monthly overtime hours within 36 hours per month. 工厂应该减少加班确保月加班工时在36小时以内。	

7 - No Discrimination is Practiced [Summary of Findings]

7: Compliance Requirements

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

- According to management and workers interview, the factory did not discriminate workers due to their birth, gender, age, religion, race, marital status, ethnical beliefs and political background, etc.; female workers and male workers had the same pay and working conditions as male workers; promotion was based on workers' ability and skill; training was based on working requirement.
- There was no evidence of discrimination in employment, promotion, compensation, welfare, dismissal and retirement.

There was no evidence of sexual harassment.	
Evidence examined:	
Details: 1.The hiring and termination procedure 2.Leave application records and employee handbook 3.Labour contract 4.Termination records 5.Attendance and payroll records 6.Training records 7. Worker interview and management interview	
Any other comments:	
Nil	

Gender breakdown of Management + Supervisors (Include as one combined group)	Male: 50.0%		Female: 50.0%	
Number of women who are in skilled or technical roles (e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst)	Nil			
Is there any evidence of discrimination	☐ Hiring	□ Compensation	☐ Access to training	
based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?	□ Promotion	☐ Termination or retirement	No evidence of discrimination found	
Please give details	Based on worker evidences were id	interview and onsite obs lentified.	ervation, no negative	
Ø.	Professional Develo	pment		
What type of training and development are available for workers?	New employees' probation training on EHS, HR policies, etc. Technical training on machine operation, etc.			
Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria? (If no, please provide details)	☑ Yes □ No			

Audit company:

Report reference:

Start Date: End Date:

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8 - Regular Employment Is Provided [Summary of Findings]

8: Compliance Requirements

8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.

8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

Additional Elements: Responsible Recruitment

8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.

8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour. The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.

8.5 Employment agencies must only supply workers registered with them.

8.6 Workers pay no recruitment fee at any stage of the recruitment process.

8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

- All employees were recruited by the factory directly. No labour agency was used to hire workers. No temporary worker, apprenticeship schemes or home worker was identified by the auditor.
- All interviewed workers had received a signed labour contract.
- 3. All sampled workers' personal files were provided for review.

Evidence examined:

Details:

- The hiring and termination procedure
- 2. Personal files
- 3. Payroll records were provided for review
- 4. Labour contracts
- Worker interview and management interview

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Nil

Responsible Recruitment				
All Workers				
Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	 ☑ Terms & Conditions ☑ Understood by workers ☑ Same as actual conditions 			
Did workers pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement? (If yes, please describe details and specific category(ies) of workers affected)	☐ Yes ☑ No			
/	Migrant Workers			

Audit company:

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Type of work undertaken by migrant workers:	Migrant workers were in all types of posts.
Please give details about recruitment agencies for migrant workers:	Number of (in country) recruitment agencies used: 0 Number of (outside of local country) recruitment agencies used: 0
Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and is evidence of the transaction supplied by the facility to the worker?	☐ Yes ☑ No Please give details: N/A
Is there any observation on this finding?	Nil
Are any migrant workers in skilled, technical or management roles? (This should include all migrant workers including permanent workers, temporary and/or seasonal workers)	☑ Yes ☐ No One migrant worker was engaged in work of management.
	Non-employee workers
Recruitment Fees	
Are there any fees?	☐ Yes ☑ No
Agency Workers (if applicable) (Workers sou by the agency. Usually the agencies are pai	rced from a local agent who are not directly paid by the site, but paid d by the site and the wages of the individual workers are paid by the agency.)
Number of agencies used (average):	0
Please provide the names of agencies if applicable	N/A. No agencies were used.
Were agency workers' age / pay / hours included within the scope of this audit?	☐ Yes ☑ No
Were sufficient documents for agency workers available for review?	□ Yes ☑ No
Is there a legal contract agreement with all agencies?	☐ Yes ☑ No Please give details: N/A. No agencies were used.
Does the site have a system for checking labour standards of agencies?	☐ Yes ☑ No Please give details: N/A. No agencies were used.
the contractors are paid by the site and the	generally individuals who supply several workers to a site. Usually e wages of the workers are paid by the contractor. Common terms a gang bosses, labor provider.)
Any contractors on site?	☐ Yes ☑ No Please give details: No contractors were used on site.
Do all contractor workers understand their terms of employment?	☐ Yes ☑ No Please give details: N/A.





Audit company: TUV Rheinland (TUEV Rheinland)

8A - Sub-Contracting and Homeworking [Summary of Findings]

8A: Compliance Requirements

8.A.1 There should be no sub-contracting unless previously agreed with the main client.

8.A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Current Systems and Evidence Examined To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems. Current Systems: 1. It was verified through document review, factory tour, management interview and employee interview that no subcontracting or homeworking was used by the factory. All processes were finished within the factory. Evidence examined: Details: Production plan Production records Management interview and worker interview 4. Factory tour. Any other comments: Nil Summary of sub-contracting - if applicable ☐ Yes ☑ No Is there any sub-contracting at this site? Summary of homeworking - if applicable

☐ Yes ☑ No

Audit company: Report

Is homeworking used at this site?

9 - No Harsh or Inhumane Treatment is Allowed [Summary of Findings]

9: Compliance Requirements

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

9.2 companies should provide access to a confidential grievance mechanism for all workers

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

- The factory management had established a disciplinary procedure for workers' misbehavior which included oral warning, written warning and finally termination and the site, had developed a training program for all employees on the procedure. Worker interview confirmed that workers were aware of the disciplinary procedure.
- The factory had established a policy on Harsh Treatment. Based on workers interview, there was no such

negative evidence happened in the past.

- There is an internal process for grievance, which is an anonymous suggestion box, where workers can report
 any grievances (harassment, bullying, discrimination, etc.). Any received complaint will be handled by management, without any reprisal for the worker in question.
- 4. The duties of security guards were to protect safety of factory's property, to regularized entrance/exit of goods/

vehicles/ employees/ visitors. Evidence examined: Details: The relevant policy on prevention of harassment and abuse. Internal grievance procedure documentation 3. Training records Worker interview and management interview Any other comments: Nil

Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3rd party?	☑ Yes ☐ No Please give details: There was legal department for workers to report such issues, also workers could raise grievances to local media, etc.				
If yes, are workers aware of these channels and have access? Please give details.	It was con	firmed by worker in	nterview.		
If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism,comment box etc. Please give details.	Suggestion	n box, worker repr	esentativ	re, etc	
Which of the following groups is there a grievance mechanism in place for?	☑ Worke		0	Communities Other	
Please provide grievance mechanism details	Workers comanagers		es to su	pervisors, team leaders, or	
Are there any open disputes?	☐ Yes ☐				

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Start Date:

End Date: 2023-08-23

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SMETA Sedex Audit Reference:

Version 6.1

Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	☑ Yes ☐ No Please give details:	9 77
Is there a published and transparent disciplinary procedure?	✓ Yes □ No Please give details:	
If yes, are workers aware of these the disciplinary procedure?	☑ Yes ☐ No Please give details:	
Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages section)?	☐ Yes ☑ No Please give details:	
		T

10A - Entitlement to Work and Immigration [Summary of Findings]

10A: Compliance Requirements

10.A.1 Only workers with a legal right to work shall be employed or used by the supplier.

10.A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

 Based on document review, management and worker interview, all workers in the factory were Chinese. 77.4% employees were migrant workers which came from other provinces. All workers had the proper legal rights to work in this region. The youngest worker in the factory was 28 years old. All of them were recruited. directly by the factory and no agency was involved in the factory's recruitment processes.

Recruitment procedures and employment procedures, the factory had established Recruitment procedures and employment procedures, and the factory would review the workers' original documents such as ID cards

during the recruitment.

No agency staff or foreign worker was used by the factory.

4 The factory collected related laws on entitlement to work and immigration.

Evidence examined:

Details:

1. Hiring procedure

- Personnel files and labour contracts
- 3. Employee handbook

Employee roster

Worker interview and management interview

Any other comments:

Nil

Report reference:

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10B2 - Environment 2-Pillar [Summary of Findings]

10B2: Compliance Requirements

10.B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10.B2.2 The supplier should be aware of and comply with their end clients' environmental requirements.

Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

 The factory had established written procedure for environment management and appointed Factory Director as responsible person.

1

2. Environment policy and risk assessment had been conducted for environment.

- The factory had required its suppliers to commit to be compliant with local law regarding environment issues.
- 4. No administrative penalty related to environmental issues within latest 3 years was identified during this audit.
- 5 The factory learned their end client's environmental standards/code requirements and established policy to accord their environmental requirements.

The factory provided fixed pollution source discharge registration for review.

The factory had made statistic and analysis for the use and discharge of natural resources e.g. water use and electricity use.

Evidence examined:

Details:

- 1. Environment management manual
- 2. Environment management documents

3. Energy monitoring records

- 4. Fixed pollution source discharge registration
- Letter of appointment

Any other comments:

Nil

Report reference:

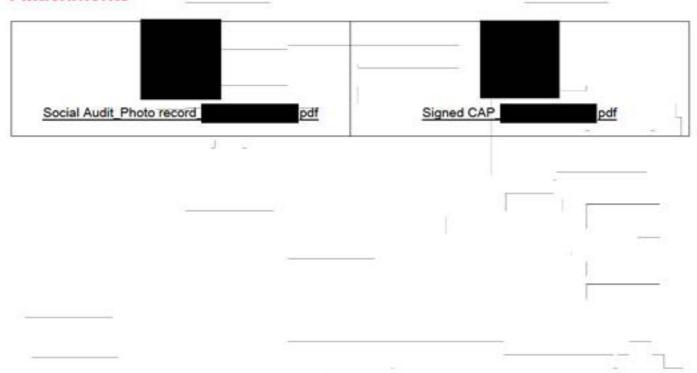
End Date:

2023-08-23 2023-08-23

Start Date:



Attachments



Audit company:

2023-08-23

2023-08-23





For more information visit: Sedexglobal.com

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

Click here for Buyer (A) & Buyer/Supplier (A/B) members:

http://www.surveymonkey.com/s.aspx@sm=riPsbE0PQ52ehCo3Inq5Iw_3d_3d

Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx@sm=d3vYsCe48fre69DRgIY_2brg_3d_3d

Click here for Auditors:

https://www.surveymonkey.co.uk/r/BRTVCKP

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2023-08-23



SMETA Corrective Action Plan Report (CAPR)

Version 6.1





Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 (March 2019) was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- EII Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - Entitlement to Work & Immigration,
 - Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Audit company: TUV Rheinland (TUEV Rheinland)



Guidance

The Corrective Action Plan Report summarises the site audit findings and a corrective, and preventative action plan that both the auditor and the site manager believe is reasonable to ensure conformity with the ETI Base Code, Local Laws and additional audited requirements. After the initial audit, the form is used to rerecord actions taken and to categorise the status of the non-compliances.

N.B. observations and good practice examples should be pointed out at the closing meeting as well as discussing non-compliances and corrective actions.

To ensure that good practice examples are highlighted to the supplier and to give a more 'balanced' audit a section to record these has been provided on the CAPR document (see following pages) which will remain with the supplier. They will be further confirmed on receipt of the audit report.

Root cause (see column 4)

Root cause refers to the specific procedure or lack of procedure which caused the issue to arise. Before a corrective action can sustainably rectify the situation, it is important to find out the real cause of the noncompliance and whether a system change is necessary to ensure the issue will not arise again in the future.

See SMETA BPG Chapter 7 'Audit Execution' for more explanation of "root cause".

Next Steps:

- The site shall request, via Sedex, that the audit body upload the audit report, non-compliances, observations and good examples. If you have not already received instructions on how to do this then please visit the web site www.sedexglobal.com.
- Sites shall action its non-compliances and document its progress via Sedex.
- Once the site has effectively progressed through its actions then it shall request via Sedex that the audit body verify its actions. Please visit www.sedexglobal.com web site for information on how to do this.
- The audit body shall verify corrective actions taken by the site by either a "Desk-Top" review process via Sedex or by Follow-up Audit (see point 5).
- Some non-compliances that cannot be closed off by "Desk-Top" review may need to be closed off via a "1 Day Follow Up Audit" charged at normal fee rates. If this is the case, then the site will be notified after its submission of documentary evidence relating to that non-compliance. Any followup audit must take place within twelve months of the initial audit and the information from the initial audit must be available for sign off of corrective action.
- For changes to wages and hours to be correctly verified it will normally require a follow up site visit. Auditors will generally require to see a minimum of two months wages and hours records, showing new rates in order to confirm changes (note some clients may ask for a longer period, if in doubt please check with the client).

Audit company:

Start Date:

			Audi	t Details			
Sedex Company Reference: (only available on Sede	x System)		Sedex Site Reference: (only available on Sedex System)				
Business name (C name):	ompany			Ltd	-		
Site name:		- 10		Ltd	т.		
Site address:		_	Country:			CN	
Site contact and jo	b title:	/F	actory (Director	1.		-
Site phone:			Site e-mail:				
SMETA Audit Pilla	rs:	Labour Standards	✓ Health and ☐ Environment Safety (plus Environment 2-Pillar)		ment	Business Ethics	
Date of Audit:	202	3-08-23					
			2	5			
		Au	dit Con	npany Name:			
		TUV Rh	einland	(TUEV Rheinla	ind)		
					2.5		
		A	Audit Co	nducted By	-		
Affiliate Audit Company	\square	Purchase	r		Retailer		
Brand owner		NGO			Trade U	nion	
Multi-stakeholder				Combined Audit (select all that apply)			oly)

2023-08-23

2023-08-23

Audit Pa	rameter	'S	
Time in and time out	Day 1		
	In	08:55	
	Out	18:00	
Audit type:	PERIODIC		
Was the audit announced?	ANNOUNCED		
Was the Sedex SAQ available for review?	Yes		1
Any conflicting information SAQ/Pre-Audit Info to Audit findings?	No		
Who signed and agreed CAPR	/ Factory Director		actory Director
Is further information available	No		

Audit company: TUV Rheinland (TUEV Rheinland)

Audit attendance	Management	Management Worker Representatives				
	Senior management	Worker Committee representatives	Union representatives			
A: Present at the opening meeting?	Yes	Yes	No			
B: Present at the audit?	Yes —	Yes	No			
C: Present at the closing meeting?	Yes	Yes	No			
Reason for absence at the opening meeting	No trade union was form	ed in factory.				
Reason for absence during the audit	No trade union was form	No trade union was formed in factory.				
Reason for absence at the closing meeting	No trade union was form	No trade union was formed in factory.				

Audit company: TUV Rheinland (TUEV Rheinland)



Summary of Findings

Issue	Area of Non-Conformity		Number of issues		ies	Findings
(please click on the issue title to go direct to the appropriate audit results by clause)	ETI	Local Law	NC	Obs	GE	
6 - Working hours are not excessive	6.1	§1	1	0	0	NC -
5 - Living wages are paid	5,1	§2	1	0	0	NC -
3 - Working conditions are safe and hygienic	3.1 3.1	53 54	2	0	0	NG - NG -

Local Law Issues

Issue	Description
§1	PRC Labour Law, Article 41 The employing unit may extend working hours due to the requirements of its production or business after consultation with the trade union and labourers, but the extended working hour for a day shall generally not exceed one hour; if such extension is called for due to special reasons, the extended hours shall not exceed three hours a day under the condition that the health of labourers is guaranteed. However, the total extension in a month shall not exceed thirty-six hours.
§2	Social Insurance Law of the People's Republic of China Article 10 Employees shall participate in the basic endowment insurance, and the basic endowment insurance premiums shall be jointly paid by employers and employees. Article 23 Employees shall participate in the basic medical insurance for employees, and the basic medical insurance premiums shall be jointly paid by employers and employees in accordance with the relevant provisions of the state. Article 33 Employees shall participate in the employment injury insurance, and the employment injury insurance premiums shall be paid by their employers rather than the employees. Article 44 Employees shall participate in unemployment insurance, and the unemployment insurance premiums shall be jointly paid by employers and employees in accordance with the relevant provisions of the state. Article 53 Employees shall participate in maternity insurance, and the maternity insurance premiums shall be paid by employers rather than employees in accordance with the relevant provisions of the state.
§3	General rules for designing the production facilities in accordance with safety and health requirements (GB5083-1999), Article 6.1.6 Based on the plane of the operator's operation position, all exposed dangerous parts such as drive belt, shaft, drive chain, coupling, pulley, gear, flywheel, chain wheel, electric saw and other dangerous parts with the height within 2m must be equipped with safety protection devices.
§4	General rules for fire safety management of storage occupancies (GA 1131-2014) 6.8 Within the warehouse store things should meet the following requirements: a) the distance between the top and floor of stacking, flat roof is not less than 0.3 m (herringbone roof from beam);B) the goods and the distance between the lamp is not less than 0.5 m; C) goods and the distance between the wall not less than 0.5 m; D) the distance between the item stacking and column is not less than 0.3 m; E) the distance between the goods piling and stacking is not less than 1 m.

Audit company: Report reference:

Start Date:

End Date:

2023-08-23 2023-08-23

Corrective Action Plan - Non Compliances

Audit company: TUV Rheinland (TUEV Rheinland) Report reference:

Start Date: 2023-08-23

End Date: 2023-08-23

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	Non-Corr	pliance		Evidence
[Back to findings	summary]			
	Non-Com	pliance		1
Status	OPEN	1800000000		
Reference				Į.
Clause	6 - Working hours a	re not exces	ssive	8 8
Issue Title	480 - Overtime is no frequency and level workers and / or wh	ot used resp	onsibly i.e. extent, orked by individual	<u>.</u>
Subcategory	Overtime	_		
New or carried over?	□ New		Carried Over	
Raised by audit				100
Root cause	☐ Training		System	
	□ Costs	$\overline{\mathbf{z}}$	Lack of workers	
	□ Other			
Root cause - Other		2	-	
Local law issue	extend working hou production or busin union and labourers a day shall general extension is called extended hours sha under the condition	irs due to the ess after cor s, but the ex- ly not excee- for due to sp all not excee that the hea- ver, the total	d three hours a day alth of labourers is extension in a month	The worker's monthly OT exceeded 36hourspng
ETI code	6.1 - Working hours collective agreement below, whichever a workers. Sub-claus international labour	nts, and the ffords the gr ses 6.2 to 6.6		
Explanation to the non compliance	day review, it was f exceeded 36 hours Three sampled mor month), December randomly selected. workers' overtime v 10 workers' overtime and 10 out of 10 wo August 2020. 根据 ,所有工人的月加频 规定的36小时。抽料 和2020年8月中,显 2021年5月为64小时 2020年8月为66小时 2022年8月为66小时 2022年8月为66小时	ound that all per month of May 2020 and Ar 2020 and Ar 1t was found was 64 hours in e was 58 hours over 12020年6月1年时间除了204年6月2日前,抽样的10时,抽样的10。Periodic andance reco	ugust 2020 were I that 10 out of 10 I in May 2021, 10 out of ours in December 2020 Ime was 66 hours in 日到审核当天的考勤记录 021年2月,均超过了法律 021年5月,2020年12月 名员工的月加班在 10名员工的月加班在	

2023-08-23

	hours exceeded 36 hours per month except February and March 2022. Three sampled months of May 2022(current paid month), October 2021 and August 2021 were randomly selected. It was found that 10 out of 10 workers' overtime was 60 hours in May 2022, 10 out of 10 workers' overtime was 58 hours in October 2021 and 10 out of 10 workers' overtime was 54 hours in August 2021. 根据2021年6月1日到审核当天的考勤记录,所有工人的月加班时间除了2022年2月和3月,均超过了法律规定的36小时。抽样的三个月2022年5月,2021年10月和2021年8月中,显示抽样的10名员工的月加班在2022年5月为60小时,抽样的10名员工的月加班在2021年8月为54小时。4.Periodic audit on 23 Aug, 2023: Based on attendance records from Jul, 2022 to audit day review, it was found that all workers' overtime hours exceeded 36 hours per month except Jan, 2023. Three sampled months of Aug, 2022(Random month), Mar, 2023(Random month) and Jun, 2023(Current paid month) were randomly selected. It was found that 10 out of 10 workers' overtime hours had exceeded 36hours, and up to 60hours, 60hours and 58hours in Aug, 2022, Mar, 2023 and Jun, 2023 respectively. 根据2022年7月到审核当天的考勤记录,所有工人的月加班时间(除了2023年1月)均超过了法律规定的36小时。随机抽样的三个月2022年8月(随机月),2023年3月(随机月)和2023年6月(当前月)中,显示抽样的10名员工的月加班在2022年8月,2023年3月和2023年6月均超出36小时,分别达到60小时,60小时和58小时。	
Follow up method	☑ Follow up audit ☐ Desktop audit	
Timescale	☐ Immediate ☐ 30 days ☑ 60 days	
	☐ 90 days ☐ 120 days ☐ 180 days	1
	□ 365 days □ Other	
Actions	The factory should reduce the overtime to ensure the monthly overtime hours within 36 hours per month. 工厂 应该减少加班确保月加班工时在36小时以内。	

	Non-Compliand	:0			Evidence	
[Back to findings	summary]			-		
	Non-Compliano	20			1	
Status	OPEN					
Reference					1	
Clause	5 - Living wages are paid				8	-
Issue Title	423 - Compulsory insurar accident insurance etc.) r	nce (e.	g. social insuran d - systemic	ce,	81	
Subcategory	Benefits & Insurance					
New or carried over?	□ New	Ø	Carried Over	1		_
Raised by audit					7	
Root cause	☐ Training		System			
	☑ Costs		Lack of workers	3	6	
	□ Other					
Root cause - Other					Colle Installed total	h
Local law issue	Social Insurance Law of the Article 10 Employees shall endowment insurance, are insurance premiums shall and employees. Article 20 in the basic medical insurance play employers and the employment injury insurance paid by their employees shall be jointly paid by employees shall be jointly paid by employees shall be jointly paid by employees shall be paid by employees shall be paid by employees shall be paid by employers rattaccordance with the relevance of the shall be paid by employers rattaccordance with the relevance of the shall be paid by employers rattaccordance with the relevance of the shall be paid by employers rattaccordance with the relevance of the shall be paid by employers rattaccordance with the relevance of the shall be paid by employers rattaccordance with the relevance of the shall be paid by employers rattaccordance with the relevance of the shall be paid by employers rattaccordance with the relevance of the shall be paid by employers rattaccordance with the relevance of the shall be paid by employers rattaccordance with the relevance of the shall be paid by employers rattaccordance with the relevance of the shall be paid by employers rattaccordance with the relevance of the shall be paid by employers rattaccordance with the relevance of the shall be paid by employers rattaccordance with the relevance of the shall be paid by employers rattaccordance with the relevance of the shall be paid by employers rattaccordance with the relevance of the shall be paid by employers rattaccordance with the relevance of the shall be paid by employers rattaccordance with the relevance of the shall be paid by employers and the shall be paid by employers	all partind the libe joing ance for an	cipate in the bas basic endowmer ntly paid by employees shall part or employees, a ms shall be joint accordance with Article 33 Employer ent injury insural e premiums shall han the employer cipate in unemployer insurance pre- rs and employees ovisions of the signal aurance premium un employees in ovisions of the signal ovisions of ovisions	ic nt sloyers icipate and the sloyees and I be ses. I be semiums is in tate. Its shall tate.	Not all workers w provided with so insurancejpg	cial
ETI code	5.1 - Wages and benefits week meet, at a minimum industry benchmark stand any event wages should a basic needs and to provide	n, natio dards, always	nal legal standa whichever is hig be enough to m	rds or her. In neet		
Explanation to the non compliance	Based on insurance recei (including 10 retired rehin employee) employees on social insurances were po- system: endowment insur- occupational injury insural insurance: 4 employees, employees, unemployme However, the factory had	ed em the au aid to e rance: nce: 4 medicant insu	ployees and 1 ne dit date, insuffic employees, the of 4 employees, employees, mai al insurance: 4 irance: 3 employ	ient current ternity		

Follow up	insurance to all employees, which validated from 19 December 2020 to 18 December 2021. 根据2021年6月份的社保缴费凭证,工厂共35名员工(包括10名退休返聘的员工和1名新进员工),工厂为4人购买了养老保险,工伤保险,生育保险和医疗保险,3人购买了失业保险,且工厂为全部员工购买了商业保险,有效期从2020年12月19日至2021年12月18日。0 Training 0 Systems 0 Costs 0 lack of workers 0 Other − please give details: The factory should provide the legal required social insurance to all workers. 建议工厂为所有员工提供法定的社会保险。Periodic audit on 29 July 2022:Based on insurance receipt on June 2022, there were 33 (including 3 retired rehired employees and 7 new employees) employees on the audit date, insufficient social insurance were paid to employees, maternity insurance: 5 employees, medical insurance: 5 employees, occupational injury insurance: 5 employees, maternity insurance: 5 employees, which validated from 21 June 2022 to 20 June 2023. 根据2022年6月份的社保缴费凭证,工厂共33名员工(包括3名退休返聘的员工和7名新进员工),工厂为5人购买了养老保险,工价保险,生育保险和医疗保险,4人购买了失业保险。且工厂为26名员工购买了商业保险,有效期从2022年6月21日至2023年6月20日。 3. Periodic audit on 23 Aug. 2023. Not all workers were provided with social insurance. There were total 33 employees hired at the factory during audit date. 3 employees were retire hired to work again, no employee was new hired and resigned since Aug, 2023, so the factory should provide social insurance to 30 employees in Aug, 2023. The factory provided social insurance receipts from Sept, 2022 to Aug, 2023 for review, as per the social insurance receipts in Aug, 2023 and management review, the factory only provided social insurance for 5 workers (16.67%). Remark: The factory bought commercial accident insurance for all workers, and valid date was since 16 Mar, 2023 for 15 Mar, 2024. 不是所有人都领到了社保险费记录,工厂共有33名员工、3名退休返聘员工、2023年8月无新员工、14473名员工、14474023年8月应会30名员工、14473名员工、14474033	
method		
Timescale	☐ Immediate ☐ 30 days ☐ 60 days ☐ 90 days ☐ 120 days ☐ 180 days	
		I
Actions	□ 365 days □ Other The factory should purchase social insurance for all workers according to the law.工厂应按法规要求给所有员工缴纳社保。	



Audit company: TUV Rheinland (TUEV Rheinland) Report reference:

Start Date: 2023-08-23

End Date: 2023-08-23



	Non-Complia	ince		Evidence
[Back to findings	summary]			
	Non-Complia	ince		1
Status	OPEN	300 D		
Reference				1
Clause	3 - Working conditions	are safe	and hygienic	8 8
Issue Title	264 - Machines lack appropriate safety guards (e.g. eye or needle guards on sewing machines, belt / hand guards on other machines)			
Subcategory	Machinery			I h p
New or carried over?	□ New	2	Carried Over	
Raised by audit				
Root cause	☐ Training		System	No. of the last of
	☑ Costs		Lack of workers	
	□ Other	Suit?		
Root cause - Other		23		
Local law issue	operator's operation por parts such as drive bell pulley, gear, flywheel,	and hea 6.1.6 Basition, all t, shaft, d chain who with the h	Ith requirements ased on the plane of the exposed dangerous rive chain, coupling, sel, electric saw and neight within 2m must be	No pulley guards for sewing machinesjpg
ETI code	3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.			No finger guard for sewi
Explanation to the non compliance	sewing machines and about 20% sewing mac 没有护指环并且约20% audit on 29 July 2022:1 and belt guards were e machines. 现场发现, 防护。2.Periodic audit that no finger guards w machines and no belt s	no belt guchines. 明的什么是 的什么是 t was not quipped 的 约20%的 on 23 Au ere equip guards we 现场发现	ed that no finger guards for about 20% sewing 针车没有护指环和皮带 g, 2023: It was noted sped on all sewing ere equipped for about 1,所有的针车都没有护	
Follow up method	☐ Follow up audit	Ø	Desktop audit	1
Timescale	☐ Immediate ☑ 3	0 days	□ 60 days	1



SMETA Sedex Audit Reference:

Version 6.1

	☐ 90 days ☐ 120 days ☐ 180 days ☐ 365 days ☐ Other	
Actions	The factory should install finger guards and pulley guards for the mentioned machines. 工厂应给所提到的机台安装护指器和皮带轮防护罩。	
	g 2	1

SMETA!

Version 6.1

	Non-C	Compliance		Evidence
[Back to findings	summary]		-	
	Non-C	Compliance		1
Status	OPEN			
Reference				
Clause	3 - Working con	ditions are safe a	and hygienic	
Issue Title	327 - Storage of goods not in line with legal requirements (e.g. too high)			1
Subcategory	Hygiene Facilitie	es & Housekeepi	ng	
New or carried over?	□ New	Ø	Carried Over	
Raised by audit				
Root cause	☑ Training		System	
	□ Costs		Lack of workers	- b
	□ Other			
Root cause - Other		1.0 T		
Local law issue	occupancies (G store things sho the distance bet roof is not less t beam);B) the go is not less than between the wa between the iter	A 1131-2014) 6.8 uld meet the folloween the top and han 0.3 m (herrin ods and the distance 0.5 m; C) goods Il not less than 0. m stacking and costance between to	ance between the lamp	
ETI code	provided, bearing the industry and steps shall be to health arising or course of work,	g in mind the pre of any specific haken to prevent a ut of, associated by minimising, so causes of hazaro	g environment shall be evailing knowledge of lazards. Adequate ocidents and injury to with, or occurring in the ofar as is reasonably is inherent in the	
Explanation to the non compliance	warehouse were area. 成品仓库中 on 23 Aug, 2023 finished goods i	中约20%的成品靠 3: It was noted th n warehouse wer	walls in warehouse 塙堆放。Periodic audit	
Follow up method	☐ Follow up au	udit 🕝	Desktop audit	
Timescale	☐ Immediate	☑ 30 days	□ 60 days	
	□ 90 days	☐ 120 days	☐ 180 days	
	☐ 365 days	Other	PART 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	



Actions	The finished goods should be placed away not less 0.5M-against the wall. 工厂应确保成品与填之间间隔少于0.5米。	than 不
	J 1	

TUV Rheinland (TUEV Rheinland)



SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

		Auditor Team	
Lead Auditor:	Winnie Li	APSCA Number:	32200219
Additional Auditors:			
Date of declaration:	2023-08-23		

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

	Site Representation
Full Name:	
Title:	Factory Director
Date of declaration:	2023-08-23

Comments:

Any exceptions to this must be recorded here (e.g. different sample size):
Sampled wage records from the past 5 months were provided for review (5 months only since the operation for digital thermometer just started last Sep 2020).

The audit took 2.0 man-days (9AM-6PM per day). Audit time was extended until 8PM due to the extent of documentation; this was agreed upon with the factory representatives

Nil

Report reference:

Start Date: End Date:



Guidance on Root Cause

Explanation of the Root Cause Column

If a non-compliance is to be rectified by a corrective action which will also prevent the noncompliance re-occurring, it is necessary to consider whether a system change is required.

Understanding the root cause of the non-compliance is essential if a site is to prevent the issue reoccurring.

The root cause refers to the specific activity/ procedure or lack of activity /procedure which caused the non-compliance to arise. Before a corrective action can rectify the situation, it is important to find out the real cause of the non-compliance and whether a system change is necessary to ensure the issue will not arise again in the future.

Since this is a new addition, it is not a mandatory requirement to complete this column at this time. We hope to encourage auditors and sites to think about Root Causes and where they are able to agree, this column may be used to describe their discussion.

Some examples of finding a "root cause"

Example 1

Where excessive hours have been noted the real reason for these needs to be understood, whether due to production planning, bottle necks in the operation, insufficient training of operators, delays in receiving trims, etc.

Example 2

A non-compliance may be found where workers are not using PPE that has been provided to them. This could be the result of insufficient training for workers to understand the need for its use; a lack of follow-up by supervisors aligned to a proper set of factory rules or the fact that workers feel their productivity (and thus potential earnings) is affected by use of items such as metal gloves.

Example 3

A site uses fines to control unacceptable behaviour of workers.

International standards (and often local laws) may require that workers should not be fined for disciplinary reasons.

It may be difficult to stop fines immediately as the site rules may have been in place for some time, but to prevent the non-compliance re-occurring it will be necessary to make a system change.

The symptom is fines, but the root cause is a management system which may break the law. To prevent the problem re-occurring it will be necessary to make a system change for example the site could consider a system which rewards for good behaviour

Only by understanding the underlying cause can effective corrective actions be taken to ensure continuous compliance.

The site is encouraged to complete this section so as to indicate their understanding of the issues raised and the actions to be taken.

Report reference:





For more information visit: Sedexglobal.com

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

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Click here for Supplier (B) members:

http://vvvvv.surveymonkey.com/s.aspx?sm=d3/YsCe48fre69DRgIY_2brg_3d_3d

Click here for Auditors:

https://www.surveymonkey.co.uk/r/BRTVCKP